High Tech, Not High Cost

The Orca Cam Installation Instructions

Step 1: Remove camera unit(s) from packaging and inspect the unit(s) for any damage that may have occurred during shipping. If there is damage please use your phone to take photos and contact us at 1-833-ORCA-IOT (672-2468). Keep the original packaging for returning both the camera and the mounting hardware to avoid a charge.

Step 2: A two piece wall and pole mount is provided in the box. Fasteners/hardware for each mount are included inside their bubble wrap. Remove the camera mounting bracket from the wall mount (the aluminum arm) and secure the camera bracket to the camera and leave the camera detached from mount. If mounting to a flat surface or wood pole, you can skip to step 4.

Step 3: If mounting to a non-wood pole or pipe, use the included bolts to secure the pole mount to the wall mount. Make sure and tighten the bands on the pole mount well to avoid blurry photos from a wobbly mount.

Step 4: Attach camera wall mount to a flat surface with appropriate fasteners or to a pole with included cable straps. After attaching the mount, reattach camera bracket with camera on to the mount.

Tip: Aim the camera pointing North or South to avoid sun and include as little of the sky as possible in the photos for the best picture quality. If indoor, avoid ceiling lights if possible

Step 5: After attaching the camera, use both included zip ties to secure the power cable to the mount arm (with looped slack) to relieve tension on the camera. If left unsecured, it could adjust the camera aim over time. You can also wrap the camera power cable around the pole repeatedly to secure slack.

Step 6: Now, plug the camera power cord into the power source.

Step 7: Lastly, call us at 1-833-ORCA-IOT to finish aiming and certify proper installation for warranty.   (672-2468)

If you would like to schedule an aiming appointment ahead of time, please send us an email at support@orcaiot.com

<div align="center">**Thank you.**</div>

Tip: Keep the custom packaging for device return to avoid any damage fees due to shipping